

## **Terms & Conditions**

With booking and payment of rooms and apartments in *Our House La Boulaye* you agree to the following terms and conditions:

### **1. Website Accuracy**

Every effort has been made to ensure the accuracy of our website and Facebook presentation. We cannot be held responsible for any inaccuracies outside of our control.

### **2. Booking & Payment**

Bookings can be made by email or telephone. We will confirm your reservation as soon as payment in full has arrived. Reservations can be cancelled up to eight weeks before arrival. Payment may be made via electronic bank transfer or Paypal.

### **4. Cancellations**

It is strongly advised that you take out holiday insurance to protect you from the risk of having to cancel. If due to circumstances beyond our control the property is unavailable for your reservation, we will notify you instantly and payments will be refunded in full. No further liability will fall upon us, the owners.

### **5. Prices**

We offer rebates for different types of visits, vacations and seasons. For details please consult **Prices and Rebates**. Prices are quoted for four nights. For shorter visits a laundry fee of €20 per person is added. A supplementary heating fee of € 5/room applies in off-season. It is balanced by off-season rebates.

### **6. Security Deposit**

A security deposit for rooms and apartments is payable with booking. It will cover any damages that occur in your room or apartment during your stay. Not applied security deposits will be refunded in cash upon departure.

### **7. Cleaning Services**

An after stay cleaning service can be booked in advance at € 10 per room and person.

### **8. Complaints**

Fixtures and fittings in *Our House La Boulaye* are in good order. We cannot accept liability in the event of any unforeseen calamity, so please bear with us, as we rectify a problem as soon as possible. May we ask that you notify us of equipment failures immediately.

### **9. Pets**

*Our House La Boulaye* is located among hay fields and horse pastures. Dogs may not cause any risks to horses and/or wild life, and hence must be kept on the leash or by foot.

### **10. Smoking**

No smoking is permitted in the house. No cigarette butts are acceptable in the garden, on the terraces, on paths and in fields.

### **11. Parking**

Two private parking areas are provided. For check-in and to unload luggage please drive up to the central entrance.

### **12. Welcome**

We welcome guest who will participate in our workshops activities and whatever happens on the land. We equally welcome guests who come to enjoy the peace and calm of our rural setting.

